

# SUSTAINABILITY OF RURAL WATER SERVICE DELIVERY IN GHANA: THE ROLE OF TRIPLE-S GHANA



**Presented by**  
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# Understanding Sustainability

- Two dimensions of sustainability of Rural Water Supply
  1. Maintaining the natural water resources in order to ensure continuous water supply for the present and future generations
  2. Maintaining water systems to ensure regular, reliable, affordable and quality water services over time
- This presentation is focusing on the later

# Issues of Sustainability of Rural Water Service

- Presently, about 30-33% of water systems are non Functional
- Many more system are unreliable
- Focus on construction of infrastructure rather than service or post construction support

# Issues on post construction support

- 1. Institutional Arrangements(structure and roles):**
  - ❑ How integrated are water governance institutions into existing governmental/decentralised institutions?
  - ❑ Are roles and responsibilities clearly defined especially for post construction support
  - ❑ Who is responsible for maintenance, upgrading and replacement
  - ❑ Are water governance institutions adequately resourced
  - ❑ How effectively are they performing their roles?

# Issues on post construction support

## **2. Financial:**

- ❑ Are tariffs, taxes and transfers policies supportive of sustaining rural water services
- ❑ Is our planning, budgeting and funding address sustainability
- ❑ Transparency and accountability

## **3. Technology:**

- ❑ Appropriateness
- ❑ Availability
- ❑ Efficiency of the distribution system

## **4. Service Delivery Approach**

- ❑ Is there a national consensus on service delivery approach
- ❑ Where is the emphasis?
  - Infrastructure or Service

# Issues of Sustainability of Rural Water Service

## 5. Regulation

- Who has the mandate to ensure compliance of standards and norms
- Is this being done effectively?
- Are there regulations, guidelines, manuals etc?
- Are stakeholders aware of these service delivery regulations and guidelines
- Is there capacity building for adoption of service delivery guidelines
- Is there adequate technical backstopping services for decentralized institutions?
- Any supervision ,monitoring and feedback systems

# How to increase sustainability?

- By adopting a service delivery approach
- By improving harmonisation and alignment
- By supporting a strong learning and adaptive capacity of the water sector.
- Build on sector strength and improve from there.

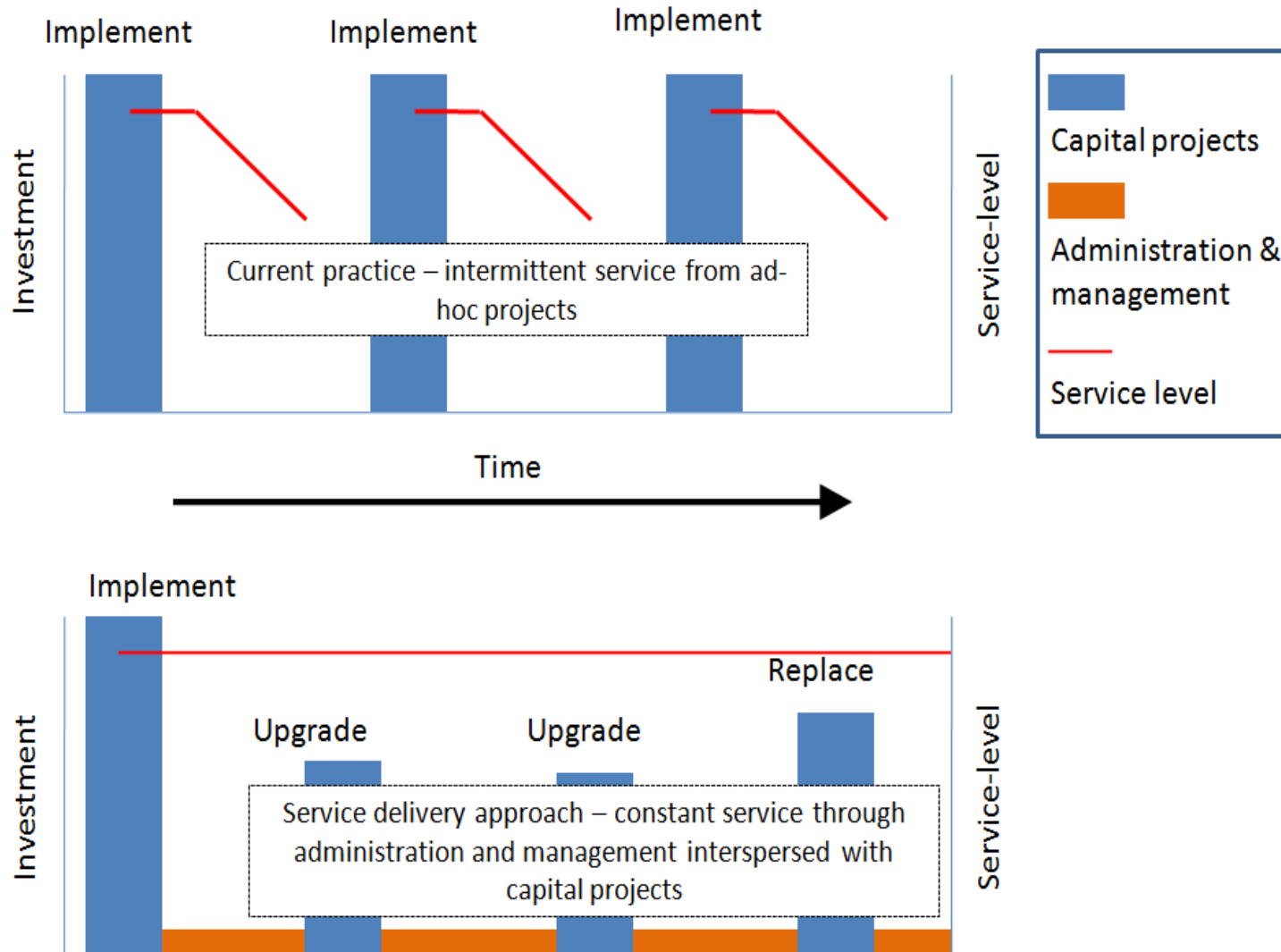
# Adopting a service delivery approach



- ▣ A shift from project to services
- ▣ Taking the perspective of a service instead of a project ( or group of projects under programmes)
- ▣ Framework in which policy, institutional, planning, financing and governance of the sector all support water service at scale for rural population



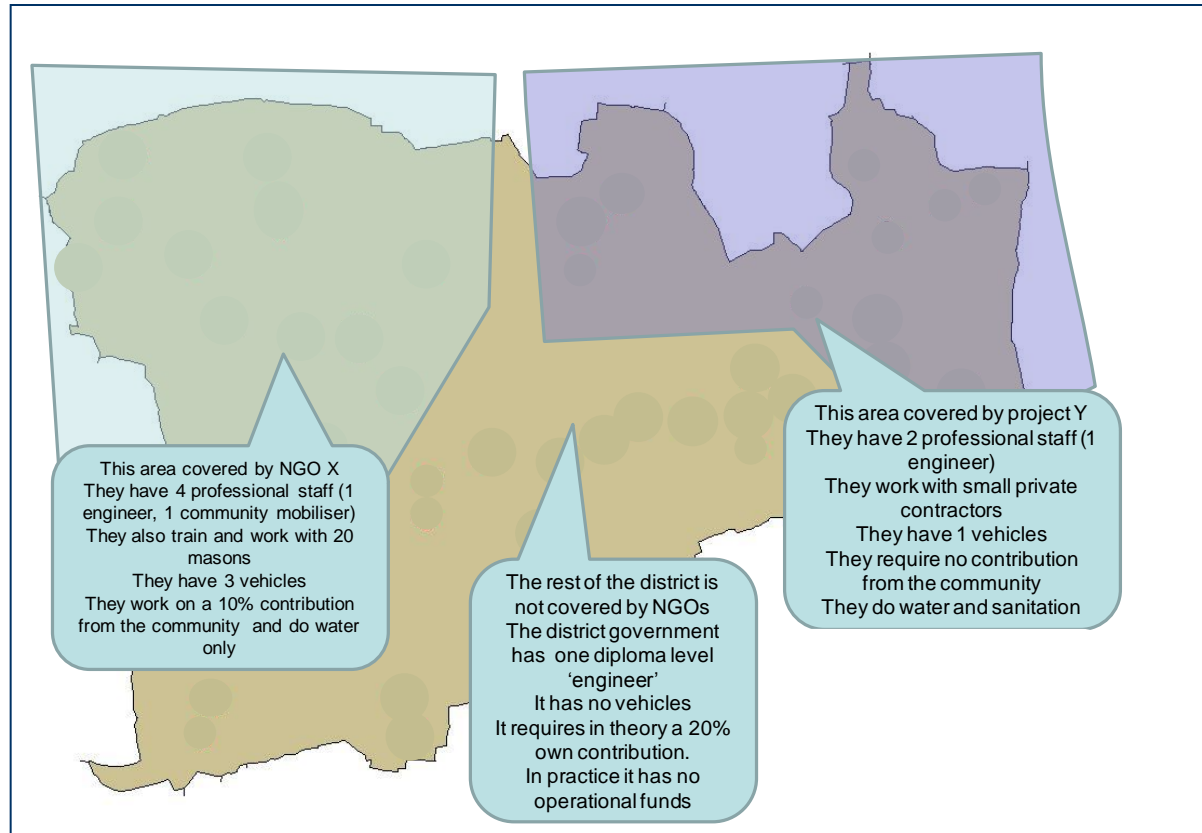
# From projects to services



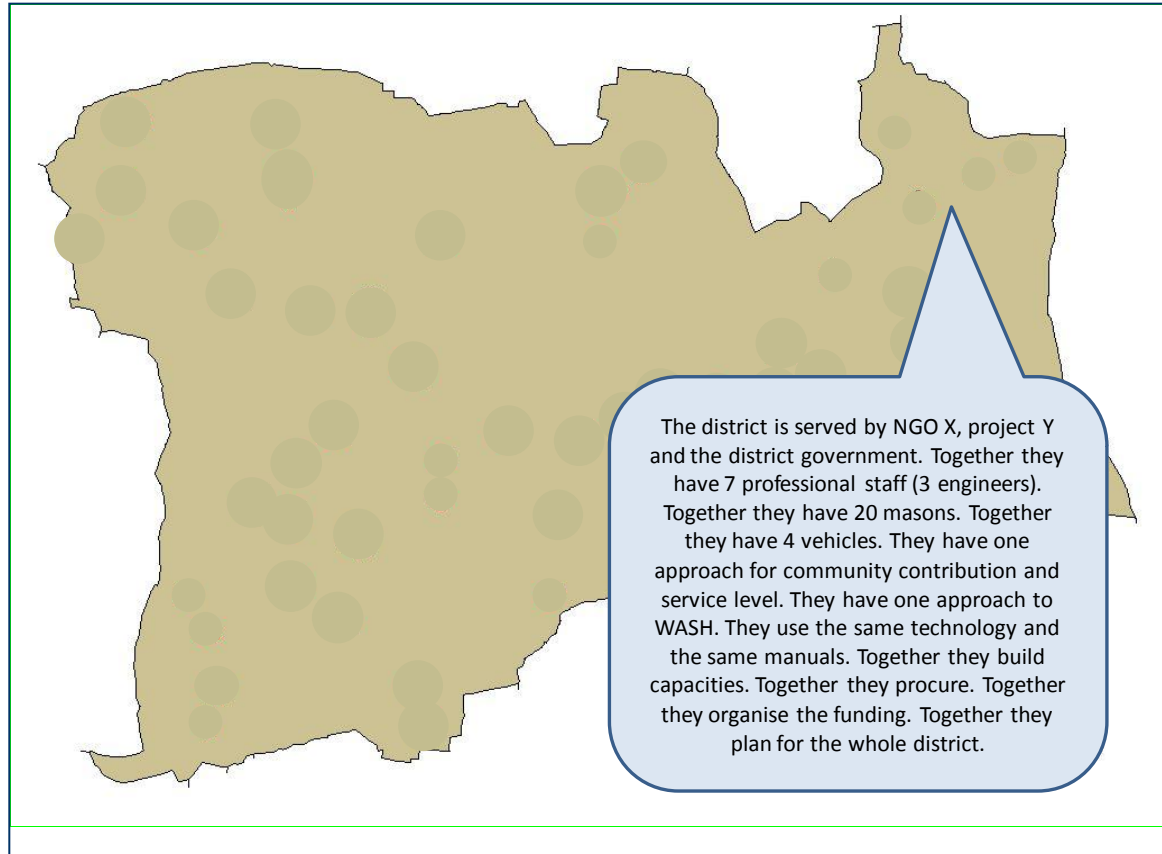
## Improving harmonization and alignment for water service delivery

- Greater harmonization of donor efforts at both operational and national levels
- Better coordination and alignment of these effort behind government led strategies for service delivery

# Improving harmonisation and alignment



# Improving harmonisation and alignment



# Supporting a Strong Learning and Adaptive Capacity for Water Service Delivery

- Sector with capacity to learn, innovate and adapt to changing circumstances
- Demand that are necessary to ensure that service delivery approaches continue to be maintained for the rural population

# Supporting a strong learning and adaptive capacity of the water sector

- Regular **analysis** of strengths and weaknesses of sector policy, strategy, planning, management etc.
- **Learn** from success and from failure
- Continuous **training and capacity strengthening**
- **Knowledge management** and information sharing
- **Adapt** service delivery to changing circumstances
- **Well-informed decision-making**
- Constantly **improve** service delivery

# The Role of Triple-S

- Triple-S is a multi-country initiatives to support Governments and partners to improve on rural water service delivery. Initiative has began in Ghana and Uganda.
- Build on the strengths of the water sector: in Ghana 80% is already there – help address the remaining challenges
- Support sector development in Ghana by focusing on the 3 strategic areas identified above:
  - Processes for adoption of SDA
  - A strong learning and adaptive capacity for water service delivery
  - Efforts at improving harmonization and alignment
- Pilot implementation of SDA models to inform national up-scaling
- Document learning to inform national and global approaches for sustainable water service delivery



**THANK YOU**