

IRC & TripleS

**NLLAP meeting
Miklin Hotel
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IRC

- IRC's mission
 - To be a catalyst for innovation and change in the global WASH sector
 - Using knowledge, information, and dialogue to improve WASH governance - leading to improved service delivery – to the poor
- IRC's belief
 - A knowledgeable sector is an empowered sector, capable of learning, adapting and innovating in the face of uncertainty and challenges

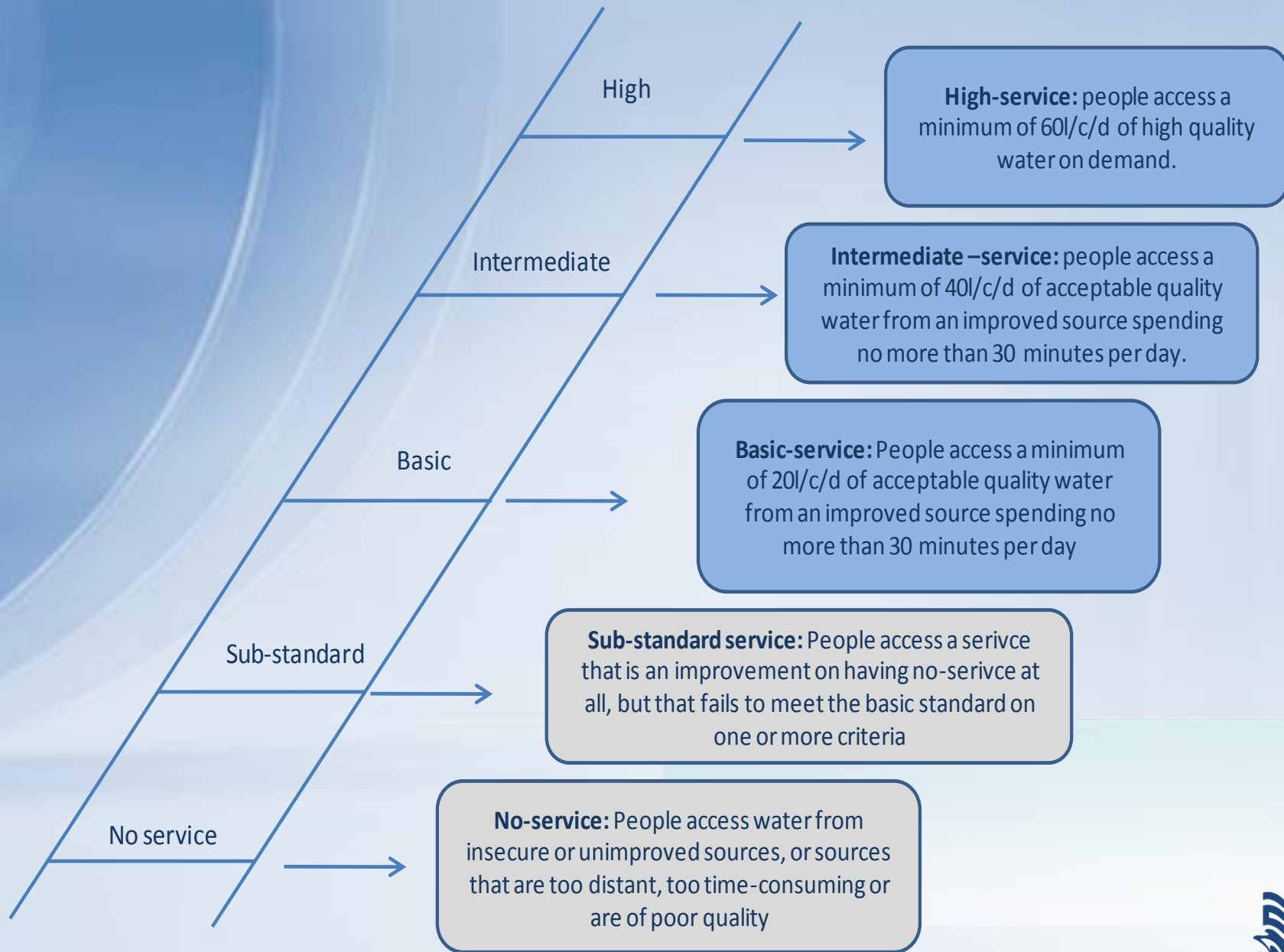
- Since 2007 IRC is working in focus countries and regions to pilot its approaches at scale
- In Ghana
 - Supporting a number of learning initiatives
 - Sometimes as lead, sometimes supporting others, always in partnerships
 - RCN
 - SWITCH
 - TPP
 - WASHCost
 - Triple-S
 - Learning Alliances a common approach

Triple-S

- SUSTAINABLE
- SERVICES
- at SCALE

Services?

- Shifting the focus from **systems**
 - The hardware and software of water delivery
- To **Services** received by people
 - Quantity
 - Quality
 - Accessibility
 - Reliability
- A paradigm shift



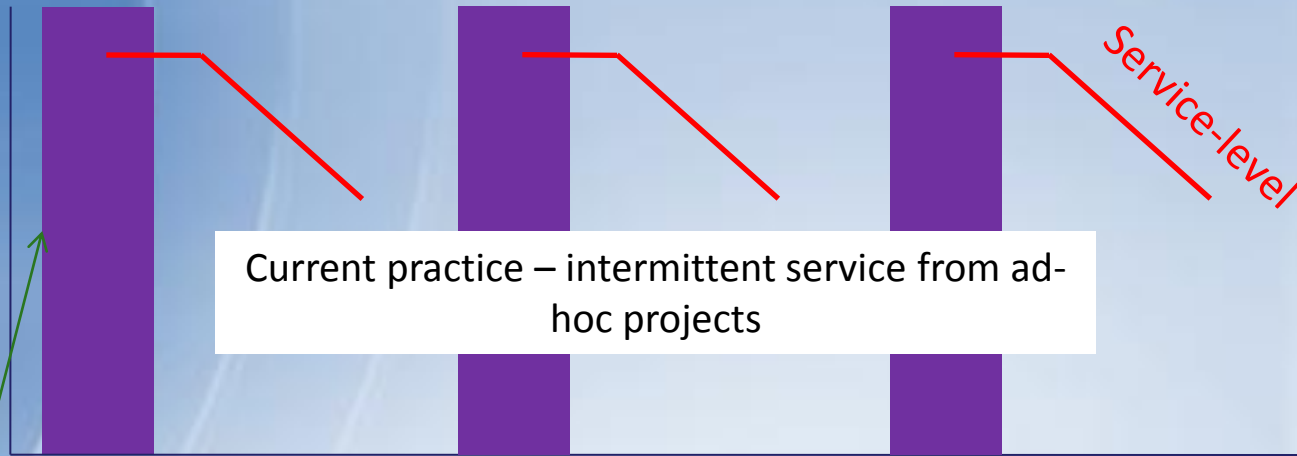
Sustainable?

- Once a given level of service is achieved
.... it should be maintained ... for EVER

Implement

Implement

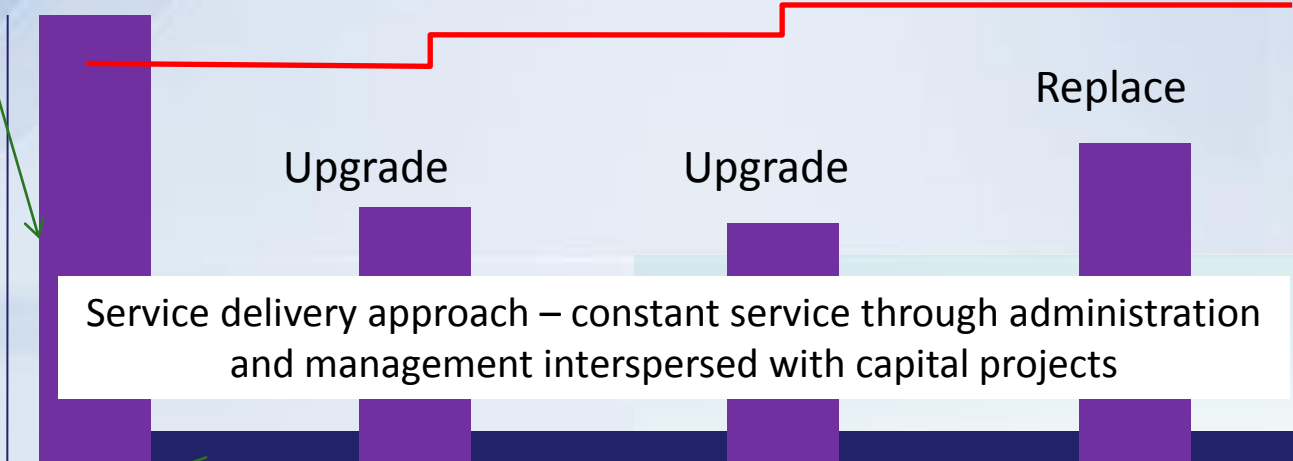
Implement



Capital Investment

Implement

Service-level



O&M

Scale?

- Scaling up to 100% coverage
- But also
 - identifying the **scale(s)** at which the **actors** in sustainable service delivery carry out their **functions**
 - Planning
 - Financing
 - Technical backstopping
 - Regulating
- The **district** is one critical level of scale
..... but communities, districts, regions and the Nation all house critical functions for service delivery – the linkages between them are essential

Approach

- Triple-S seeks to
 - catalyse a national dialogue
 - to identify appropriate model(s) for sustainable (rural) water service delivery
 - implement (elements) of these
 - and learn and adapt from experience
 - using a Learning Alliance approach
 - working with partners and programmes
 - encouraging and supporting harmonisation and coordination around agreed **Service Delivery Models**

Triple-S aims to

- Work through existing systems rather than creating an isolated mechanism for change.
- Start a change that picks up its own momentum and continues to grow after the 'project' is no longer present.
- Address the systemic issues which affect the success of sustainable of water services, in particular the strength of the water sector to learn and innovate.
- Advocate at all levels of the system from international donors to the service providers.

The ambitions of Triple-S will require

- extensive and ongoing stakeholder buy-in
- flexibility within the plans to respond to different contexts
- agility to respond to opportunities that will emerge over the duration of the project
- strategic responsiveness to opportunities in the context

Triple-S Process

- Currently in inception phase
- May 2010 will see the start of the first of 4-5 annual cycles of action and learning
- Today's meeting is to validate the Triple-S baseline research and start to identify focus for first operational year